

Appendix 1:
Key Data for City of London (CoL) Severe Weather Emergency Protocol (SWEP)
2024/2025

Figure 1: SWEP activation in winter 2024/2025

2024/2025	
SWEP activation – deactivation	Nights
19/11/2023 – 21/11/2024	3
02/01/2025 – 06/01/2025	5
07/01/2025 – 13/01/2025	7
16/02/2024 – 18/02/2024	2
28/02/2025 – 04/03/2025	5
13/03/2025 – 17/03/2025	5
Total nights	27

Figure 2: The frequency and duration of total SWEP activations in last five financial years

SWEP period	Frequency of activation	Total nights	Beds booked
2020/2021	8	42	21
2021/2022	8	15	21
2022/2023	6	34	50
2023/2024	3	18	64
2024/2025	6	27	94

			Attempted (tried to find)		Offered (seen and offered SWEP)		In (accepted and accommodated)	
SWEP PERIOD	From	To	Recorded contacts*	Unique client ID**	Recorded contacts*	Unique client ID**	Unique client ID**	% of offered
1	19/11/24	21/11/24	169	105	116	92	40	43%
2	02/01/25	06/01/25	320	139	84	63	16	25%
3	07/01/25	13/01/25	422	147	101	65	18	28%
4	16/02/25	18/02/25	178	119	22	16	7	44%
5	28/02/25	04/03/25	197	108	51	40	7	18%
6	13/03/25	17/03/25	130	87	36	28	6	21%
TOTAL			1,416	705	410	304	94	31%

Figure 3: City Outreach team's attempts to find clients during SWEP activations, the offers of SWEP made, and rate of acceptance for each period

*Recorded contacts = Recorded individual entries on Combined Homelessness and Information Network (CHAIN) by City Outreach Worker

** Unique Client ID = Unique individuals recorded on CHAIN

Example:

In period 1, the City Outreach team attempted to locate and offer SWEP to 105 known individuals through a total of 169 attempts.

They met 92 people and offered SWEP to them a total of 116 times: 40 out of 92 people accepted the offer and were booked into SWEP accommodation, which is a 43% acceptance rate.

Figure 4: The outcome of each placement at the point CoL SWEP is deactivated

Outcome summary	
Abandoned	17
Booked out	54
Evicted	2
Extended	21
Total	94

Figure 5: Location recorded on CHAIN (as of 17 April 2025) for the 94 CoL SWEP placements in 2024/25 of a total of 82 people placed

Outcome summary	Details	Move-on from final SWEP stay	Unique individuals
Accommodated – CoL Pathway	CoL pathway	1	1
	SHC	7	7
	Temporary Accommodation	14	13
Accommodation – External	Reconnection (National)	2	2
	Reconnection (international)	2	3
	NASS	1	1
	B&B	2	1
	Supported Accommodation	4	4
	TA	2	1
	Sofa surfing	3	1
Institutional stay	Hospital admission	1	1
	Deportation centre	1	1
Rough sleeping		30	27
Not known		24	19
Grand total		94	82